

## PERSONAL INJURY RIVER GUIDE:

# BEFORE A LAWSUIT IS FILED.





- ► Know your date of injury
- Collect as many photos as you can
- ► Crash Exchange Info/Incident Report
- ► Insurance information (for car accident, both drivers)

SECTION THREE:

INVESTIGATION

AND TREATMENT

▶ Health insurance information



- Speak with attorney
- Provide details about the incident and your injuries in questionnaire
- Ask attorney any questions you have about the process
- Sign agreement for services
- ▶ Sign medical release

#### INVESTIGATION

- Attorney requests investigative documents from police or other authorities
- Attorney notifies all insurance carriers of representation
- Attorney interviews witnesses
- Attorney requests initial medical records and bills

#### TREATMENT

- You provide an accurate information to all your doctors regarding your injuries
- You follow all your doctor's advice and keep all scheduled appointments
- You update your attorney on your medical treatment

For more information about what you should be doing during your recovery, please see our packing list



## YOU HAVE BEEN RELEASED FROM TREATMENT, NOW WHAT?

- ▶ Notify your attorney
- You will provide attorney with updated information about all medical providers you have seen
- Attorney will request all final bills and records (it could take awhile to retrieve, depending on the providers themselves)
- Attorney will determine any outstanding medical balances



#### DEMAND

- A demand is simply a packet of information sent to the insurance company detailing your legal claim and medical treatment and the impact has had on your life
- Prepared by the attorney and sent after all treatment is completed after receipt of all necessary documents including medical records, bills and wage loss information
- ▶ Once sent out, we wait for the insurance company to respond
- ▶ Timeframe of this process is dependent on various factors



- ▶ If a monetary offer is made by the insurance company, attorney will advise and discuss value expectations with you
- Attorney continues negotiation with your permission
- If an acceptable settlement is reached, see the settlement section
- If no settlement is reached, please refer to our Litigation River Guide



### SETTLEMENT

- ▶ You will sign a release of liability that has been approved by your attorney
- You will review and sign a settlement statement from your attorney that outlines the attorneys fees, costs and payments
- Once the check is received by your attorney, they schedule a time for you to pick up your check.